



Internet Child Exploitation Keeping your Child, Pre-teen, and Teenager Safe Online

A Directory of Key Canadian Support and Protective Agencies

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Online Child Sexual Exploitation

Key Canadian Support and Protective Agencies

EMERGENCY CALL 9-1-1

- **911:** If you or someone you know is facing an emergency or need immediate assistance, please call 9-1-1.

SUICIDE CRISIS HELPLINE CALL 9-8-8

- **9-8-8:** If you are dealing with thoughts of suicide, or if you are worried about someone else, the Suicide Crisis Helpline is here for you.
- The 9-8-8: Suicide Crisis Helpline is here to support anyone in need, no matter who they are or where they are in Canada.

KIDS HELP PHONE: 1-800-668-6868 OR TEXT CONNECT TO 686868

Provides free, anonymous, and confidential professional counselling and support resources for children and youth 24/7 by phone or text.

- Kids Help Phone Services
- Phone Counselling: **1-800-668-6868**.
 - Call a professional counsellor 24/7 for anonymous support at 1-800-668-6868. This service is also available in over 100 languages with interpreters.
- Texting Service: **Text CONNECT to 686868**
- Live Chat: [Kids Help Phone website](#)
 - Access live chat with a professional counsellor through the [Kids Help Phone website](#) (available daily from 7 am to midnight ET).
- Indigenous Support:
 - Indigenous youth can connect with an Indigenous counsellor by calling
 - 1-800-668-6868 and pressing 3.
- Black Youth Support:
 - Black youth can text RISE to 686868 to connect with a responder who can provide culturally relevant support.

LAW ENFORCEMENT & GOVERNMENT

National Child Exploitation Crime Centre (NCECC)

- [National Child Exploitation Crime Centre \(NCECC\)](#): Operated by the RCMP, the NCECC is the central point of contact for all law enforcement investigations related to online child sexual exploitation in Canada.
- Its mandate includes victim identification, investigating transnational offenders, and providing support to local police agencies.

Royal Canadian Mounted Police - Vulcan: Non-Emergency Complaints: 403-485-2266

- For the Vulcan RCMP Detachment, please use the following numbers depending on the nature of your call:
 - Administrative / General Inquiries: **403-485-2267**
 - If a child is in immediate danger, you should **call 9-1-1** immediately.

PUBLIC SAFETY CANADA AND JUSTICE CANADA

These government departments partner with the RCMP and the Canadian Centre for Child Protection to coordinate the national strategy against online child sexual exploitation, developing legislation, and providing funding and policy oversight.

NON-PROFIT & SUPPORT ORGANIZATIONS

Canadian Centre for Child Protection (C3P):

General Contact

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- **Toll-Free:** 1-800-532-9135
- **Main Office (Winnipeg):** 204-945-5735
- **Email:** contact@protectchildren.ca
- **Website:** protectchildren.ca
- **Mailing Address:** 615 Academy Rd, Winnipeg, MB R3N 0E7

Cybertip.ca

Reports can be made online or by phone at 1-866-658-9022.

- Canada's national, anonymous tipline for the public and internet service providers to report suspected cases of online child sexual exploitation, online child sexual abuse, internet luring, and more.
- Cybertip.ca receives and addresses online and phone reports from the public regarding:
 - Child sexual abuse material
 - Commercial sexual exploitation of children
 - Trafficking of children
 - Agreement or arrangement with another person to commit a sexual offence
 - Online luring
 - Travelling to sexually exploit a child
 - Making sexually explicit material available to a child
 - Non-consensual distribution of intimate images (of an individual under 18 years of age)

[Project Arachnid:](#)

- A technology platform that proactively detects child sexual abuse material (CSAM) online and sends automated removal notices to internet service providers worldwide, reducing the material's public availability.

[Need Help Now:](#)

Reach out to our [support team](#). We can help.

- A resource for teens negatively impacted by sexting (non-consensual sharing of intimate images), offering guidance on image removal and providing emotional support information.
- If a nude of you under the age of 18 has been shared online, or you have experienced luring, sextortion, or other forms of [online sexual violence](#) as a youth, our [support team](#) can:
- Help you with next steps
 - Send notices to assist with having offending accounts suspended and/or removed
 - Send notices to platforms through Project Arachnid, our tool to help take down abusive images
 - Help connect you to additional services like counselling/therapy, peer support, or victim services that are a right fit, and available in your area
 - You will not be in trouble with the police for taking or sharing a nude photo.
 - Canadian laws surrounding online sexual violence have been created to help protect youth, not criminalize them. You have rights and there are laws to support you if your nude has been shared non-consensually. There are services in place to help you.

Southern Alberta Regional Victim Serving Society

- [Vulcan Regional Office](#)
- Supporting the Vulcan RCMP service areas
- **Office: 403-485-6163** **email: vulcanteam@sarvss.ca**